

OFFER TERMS

Hereby, the Expert-Advisor OU (hereinafter the "Seller"), which sells Products, including through the website expert-advisor.pro, expresses its intention to conclude a sales contract with third parties, under the terms of this offer. By purchasing Products through the website expert-advisor.pro. The Client fully agrees with the terms of this Offer set forth below.

1. Terms and Definitions

1.1 *Public offer* is an offer containing all the essential terms of the contract, from which the will of the person making the proposal is seen to conclude an agreement with anyone who accepts it on the terms indicated in the offer.

1.2 *Seller* is Expert-Advisor OU, registered at: Sõpruse tn 44-4, Ahtme linnaosa, Kohtla-Järve linn, 31026 Ida-Viru maakond, Estonia.

1.3 *Buyer / client* - an individual (a person who has reached the age of 18) or a legal entity that has agreed to this offer and acquires the Products.

1.4 *Site Visitor* - a person who has come to the Site.

1.5 *Goods (Products)* - Products that can be ordered by the Buyer through the Site.

1.6 *Website* - a website that is freely available on the Internet at expert-advisor.pro

1.7 *Contract or Offer* - a reimbursable contract of sale.

1.8 *Registration form* - a form that must be completed by the Client in order to order the Products.

1.9 *Order* - the process completed by the Client to select the Products, calculate their value and payment.

1.10 *Client's email* is the email specified by the Client in the Registration form through which the Client must send essential orders and information.

2. General Provisions

2.1 The Seller offers the sale of Products through the Site.

2.2 The Client agrees to this Offer. Expert-advisor.pro

2.3 This Offer, as well as information about the Products presented on the Site, is a Public Offer.

2.4 The Agreement may be amended unilaterally by the Seller without notifying the Client. The new edition of the Agreement comes into force from the moment of its publication.

2.5 The Agreement is considered concluded from the moment of sending the completed registration form on the Website to the Seller.

2.6 By informing the Seller his e-mail and phone number, the Site Visitor / Client agrees to use the Seller's communication facilities, as well as by third parties, attracted by him for the purpose of fulfilling obligations to Site Visitors / Clients, in order to carry out advertising and informational messages containing information about discounts, upcoming and current promotions and other events of the Seller, as well as other information related to the fulfillment of obligations by the Buyer under this Offer.

2.7 The pre-trial (claim) procedure for the settlement of disputes arising from or in connection with this Agreement is mandatory. Such a dispute may be referred to the arbitration court after 30 calendar days from the date of the claim. Claims under this Agreement shall be sent by the Parties

by registered letter to the address of the location of the violating Party, while the date of the claim is considered to be the date of its delivery by the sending Party to the post office

Partial (incomplete) satisfaction by the violating Party of the requirements set forth in the relevant claim does not interrupt the period specified in the first paragraph of this clause, a repeated claim is not required. Disputes arising out of or in connection with this Agreement shall be considered in the arbitration court of the city of Kohtla-Järve (Estonia).

3. Subject of Agreement

3.1 The subject of this Offer is the provision of the opportunity for the Site Visitor / Client to purchase the Products of the Seller provided on the Site.

3.2 This Offer applies to all types of Products presented on the Site, while such offers with a description are present at the Seller.

4. Registration on the Site

4.1 Registration is carried out on the Website of the Seller.

4.2 Registration on the Site is mandatory for the sale of Products.

4.3 The Seller is not responsible for the accuracy and correctness of the information provided by the Client during registration.

4.4 The Seller agrees not to inform third parties of the login and password specified by the Client during registration. If the Client suspects that his username and password are safe or that unauthorized use by third parties is possible, the Client undertakes to immediately notify the Seller about this by sending an email to hello@expert-advisor.pro

5. Refunds

5.1 The return and exchange of Products is carried out in accordance with the Law of the Republic of Estonia "On Protection of Client Rights". Refunds are made if the purchased Product has not been technically corrected (defective *).

5.2 Refunds are made after consideration of the application by the Seller.

5.3 The term for consideration of the application for a refund is 7 business days.

5.4 To make refund, you must send a letter demanding the return of money, indicating the exact amount of the refund, the name of the Products and the reason for the return, a brief description of the situation in free form. The application must be sent to the email address hello@expert-advisor.pro with the indication of the topic: "Application for a refund."

5.5 The application for a refund can be made no later than a month from the date of payment for the Products.

5.6 The exchange of the Products may be carried out in case of its technical malfunction, confirmed by the Seller. If the Buyer has discovered a technical malfunction of the Products, then he has to write a request to e-mail hello@expert-advisor.pro, indicating the name of the Products and the reasons for the exchange (with a brief description of the situation in free form). The subject of the letter is "Application for the exchange of the Products". Upon confirmation by the Seller of a technical malfunction of the trading robot, an exchange is made for the same advisor model and for the same license period.

6. Terms and the procedure for the provision of Services

6.1 The Seller sells the Products to the Client on a reimbursable basis in accordance with the specified data in the Registration form. Information about the Product, its content and cost, as well as restrictions on the Product are indicated on the Site.

6.2 A prerequisite for the acquisition of the Products is the full and unconditional acceptance by the Client of this Offer, the description of the Products, information about the Products and the restrictions established by the Seller.

6.3 The Products belong to the Seller on the basis of ownership and are free from the rights of third parties to it.

6.4 Seller's working hours are working hours from Monday to Friday, except official holidays and weekends, from 10:00 to 19:00, Tallinn (Estonia).

6.5 If the Client requests an expedited procedure for the provision of the Products, then he indicates this when communicating with the employee of the Seller. At the same time, the Consultant cannot guarantee that he will be able to sell the Products on time.

6.6 The Offer is considered to be accepted at the time of transfer of the paid Products.

6.7 All consultations of our employees, managers, consultants, agents, partners acting on behalf of and in the interests of the Expert-Advisor OU are for guidance only and cannot be a direct indication of the implementation of actions.

7. Cost of Services and payment procedure

7.1 The cost of the Services is recorded on the Site.

7.2 If the Buyer has a need for additional costs (for example, the purchase of a server) that must be incurred in order to use the Products, then the Seller shall notify the Client.

7.3 Method of payment for the Products:

- Bank transfer from the Client to the Seller's bank account via the Internet (online);
- Bank transfer from the Client to the Seller's bank account through an account / receipt of payment through any bank branch;
- Payment by the Client's credit card, both personal and corporate, on the Seller's electronic account formed through the PayPal, Qiwi or Yandex.Money payment systems.

7.4 Upon receipt of payment, the Seller, at the request of the Client, may send an accounting document to his e-mail confirming payment by the Client of the Products.

7.5 The Products are transferred by the Seller after receipt of money in the Seller's account.

8. Client obligations

8.1 The Client is obliged to provide accurate, reliable and complete information about himself on the issues proposed in the Registration form.

8.2 The Client agrees to provide the information necessary for the acquisition of the Products without placing additional requirements for signing additional agreements, including confidentiality agreements.

8.3 The Seller is not liable for the availability and quality of the Client's access to the Internet, the availability and quality of relevant equipment and the necessary software for accessing the Internet. The Seller is not responsible for all failures or other problems of computer systems, servers or providers, computer or telephone equipment, software, email or script (program) failures for any reason that may lead to delays in the sale of the Products to the Client .

8.4 The Client agrees that he sends information through unprotected electronic communication channels of a public computer network, and the Seller is not responsible for the safety of information transmitted through such electronic communication channels.

9. Responsibility of the Parties

9.1 The Seller is responsible for the technical health of the Products sold. The seller is responsible for ensuring that the information provided by him in the consultation process is in accordance with Estonian law in force at the time of the delivery of the particular Product.

9.2 The Client is responsible for the accuracy and completeness of the information provided.

9.3 The Parties shall be exempted from liability for partial or full failure to fulfill obligations under this Agreement if this failure was the result of force majeure circumstances that arose after the conclusion of the Agreement, or if the failure to fulfill obligations by the Parties to the Agreement was the result of extraordinary events that the Parties could not have foreseen or prevented by reasonable measures. Force majeure events include events on which the Party cannot influence and for which it is not responsible, including: war, uprising, strike, earthquake, flood, other natural disasters, fire, power outages that did not happen through no fault of their own Parties, actions and acts of authorities adopted after the conclusion of the Agreement and making it impossible to fulfill the obligations established by the Agreement and other unforeseen circumstances and events and phenomena not controlled by the parties, but not limited to.

9.4 In the event when the impossibility of execution arose due to circumstances for which neither of the parties is responsible, the Seller returns the cost of the Products paid by the Client.

9.5 The seller is not responsible for all consequences caused by the provision by the Client of inaccurate and incomplete information. In case of violation of the rights of third parties caused by the provision by the Client of inaccurate and incomplete information, the responsibility entirely conferred on the Client.

9.6 The Seller is not responsible if the Client ordered and paid for the Products, however, the use of the data posted on the Site resulted in losses or lost profits.

9.7 The Seller reserves the right to check the reliability of the Client in accordance with the Law of the Republic of Estonia "On Combating Money Laundering and Terrorism" dated December 19, 2007 (RT I, 2009, 3, 21) and the Law of the Republic of Estonia "Anti-Corruption Law" dated February 8, 1995 N 482 (RT I, 1995, 14, 170).

9.8 The Client is responsible if he will use for communication on any matters under this Agreement an email other than that of the Client's Email that he indicated in the Registration form, in this case the Seller has the right not to accept letters and information received for work and consideration from extraneous email addresses.

10. Product Warranty

10.1 The guarantee for the Seller's Product is provided for the period of its acquisition.

11. Confidentiality of information

11.1 The Seller respects the confidentiality of all information received during the sale of the Products from the Client and his authorized representatives, the confidentiality of the Client's personal information.

11.2 In accordance with the Law of the Republic of Estonia dated February 12, 2003 (RTI, 2003, 26, 158) "On the protection of personal data", the processing of personal data of a user is carried out in order to sell the Products ordered by the Client. The Client gives the Seller consent to the use of personal data provided during registration, as well as their collection, systematization, storage, clarification (update, change) distribution, transfer, depersonalization, blocking, destruction. The data provided by the Client may be provided to third parties, in the case specified in clause 6.3. Offers, as well as in cases established by the legislation of the Republic of Estonia.

12. Validity

12.1 This Offer comes into force from the moment it is posted on the Internet at: expert-advisor.pro and is valid until the Offer is withdrawn by the Seller.

12.2 This Offer may be changed by the Seller unilaterally without notifying the Client about it. If changes are made, they enter into force from the moment the changes are posted on the Internet, unless a different date for entry into force is indicated in the text of the changes.

12.3 The Client agrees and acknowledges that making changes to the Offer entails making these changes to the concluded and current Agreement, and these changes to the Agreement enter into force simultaneously with such changes to the Offer.

12.4 In case of withdrawal of the Offer by the Seller during the term of the Agreement, the Agreement shall be considered terminated from the moment of withdrawal, unless otherwise agreed by the Seller upon withdrawal of the Offer.

12.5 The Client has the right to reject additions or changes made by the Contractor, which means the Client's refusal of the Contractor's Services and termination of the Agreement. The Client informs the Contractor about the refusal of the Service by e-mail hello@expert-advisor.pro

12.6 Notifications under the Agreement may be sent by one Party to the other Party:

- By e-mail to the e-mail address of the Client indicated by him in the Registration form.
- Personally to the office of the Seller.



«Expert-Advisor» OU

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